

Dear Guest

At Comfort Inn Campbell we have always taken pride in providing our guests with clean and hygienic accommodation. Your health and safety has always been a priority, even more so in light of the current Corona virus crisis.

Our business is currently operating as per usual, and to date there has been no incidence of COVID-19 being reported at Comfort Inn Campbell. So we ask that if you have been tested positive for the virus, please cancel your booking and follow government's self isolation guidelines.

We have appropriate procedures and measures in place to mitigate unnecessary risk.

Inclusive of, but not limited to;

- Enhanced and more stringent daily facility clean / Interior and exterior touch points such as; door handles, tables & surfaces
- Cleaning surfaces with hospital-grade disinfectant
- Educating employees on important prevention measures
- Avoidance of any person with cold or flu like symptoms.

To assist us to continue to provide a hygienic environment, and to minimise risks to our staff, we ask that you please ;-

Following normal personal hygiene habits;

- Wash your hands regularly.
- Wash your hands after using the toilets.
- Cough/sneeze into a tissue or if not available, into your elbow/upper arm, then immediately wash you hands.
- Dispose of used tissues in the bins provided.

**Contact Reception immediately** by telephone (dial 9 from the room) if you become unwell, or begin to experience any flu like symptoms.

**In Room Service:**

If you are concerned about your health, utilise room service, rather than coming into the restaurant. (There is no extra charge for room service).

**Personal Hygiene:**

This is our best defence against the virus. Let's work together so to minimise the risks for all.

Remember, as a small business and hospitality provider we need your support to stay in business during these stressful times. Over the coming days and weeks, we will continue to monitor the situation closely and act quickly on the advice of health authorities.

Comfort Inn is a place that you come to visit and relax , we also want it to be somewhere you feel safe,.

We encourage you to continue your normal travel arrangements in the knowledge that we will be committed to providing safe accommodation for you. As part of the Swan Hill community we would be honoured to have your continued support.

*Graeme*

Graeme Girdlestone  
Owner, Comfort Inn Campbell